

High-Risk Area Warning feature Marketing Release V1.0 – .21.08.2024



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Dear Autotrak Customers

Autotrak Group of Companies is committed to enhancing safety and efficiency with its new High-Risk Area Warning feature. This advanced functionality alerts clients when their assigned vehicles enter a designated high-risk area during critical time periods. Additionally, Autotrak's Customer Response Centre will contact customers where an assigned vehicle has entered a High-Risk Area within the customer's configured time periods. The new High-Risk Area Warning feature can be utilised on all Autotrak web-based product platforms.

This feature offers several advantages, it alerts clients when their vehicle enters a High-Risk Area, enabling them to take appropriate actions to safeguard their assets before potential incidents occur.

Benefits of the High-Risk Area Warning include:

- Enhanced Security
- Timely Interventions
- Prevention of Possible Incidents
- Insurance Benefits
- Peace of Mind: Knowing that you're alerted prior to potential incidents occurring

1) How to configure the High-Risk Area Warning feature on Autotrak's web software:

Customers will need to complete the following steps on Autotrak's web software to utilise the High-Risk Area Warning feature:

- 1) Select the relevant vehicle from the Tree View
- 2) Proceed by selecting "Areas" from the menu bar
- 3) Select the Draw High-Risk Area option from the menu bar dropdown and draw the geographical location of your High-Risk Area on the map set
- 4) Name the relevant High-Risk Area and proceed by assigning a notification timeframe to the relevant High-Risk Area
- 5) Proceed with assigning the relevant vehicles to the High-Risk Area





Step1: Select "vehicles" from the Tree View.



Step2: Select "Areas" from the main menu bar, proceed to "Draw" and then below "Draw" select Draw High-Risk Area.





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Step 3: Once you have selected the Draw High-Risk Area option from the dropdown menu, proceed by drawing the High-Risk Area on the map set and complete the action by clicking twice on the last geographical location point of your High- Risk Area. Proceed by naming the High-Risk Area you have just drawn.



Step4: Proceed by configuring the time periods for your new High-Risk Area by moving the blue sliders to the relevant time slots within which you want to receive notifications (phone calls) from Autotrak's Customer Response Centre and select the vehicle that the configuration will apply for. The selected vehicle will reflect within the vehicle assignment section, complete the configuration by selecting the Save button.

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For any further inquiries please contact Autotrak's 24- hour Customer Response Centre.

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Yours Sincerely, The Autotrak Marketing Team

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