Web Software Improvements
V1.0
05.11.2025

Dear Valued Autotrak Customers,

We invite you to familiarise yourselves with the latest enhancements to the Autotrak web software as outlined in this document.

At Autotrak, we remain committed to staying at the forefront of technological innovation. Our ongoing goal is to continuously enhance and expand our system's features to better support our customers' daily operational needs.

1. New Driver Medical Reminder Option

(Applicable to drivers or customers using any Autotrak Driver Identification products)

The **Medical Reminder** option has been developed to assist both drivers and fleet managers with the scheduling and tracking of medical appointments.

This feature helps ensure that drivers receive timely reminders of upcoming medical check-ups, reducing the likelihood of missed appointments and promoting their overall well-being and readiness for duty.

Fleet managers can also benefit by anticipating potential driver absences and making necessary scheduling adjustments in advance — thereby improving overall operational efficiency.

This feature is available across all web-based Autotrak web software platforms **Assist**, **Approve**, **Alert**, and **Supreme**.
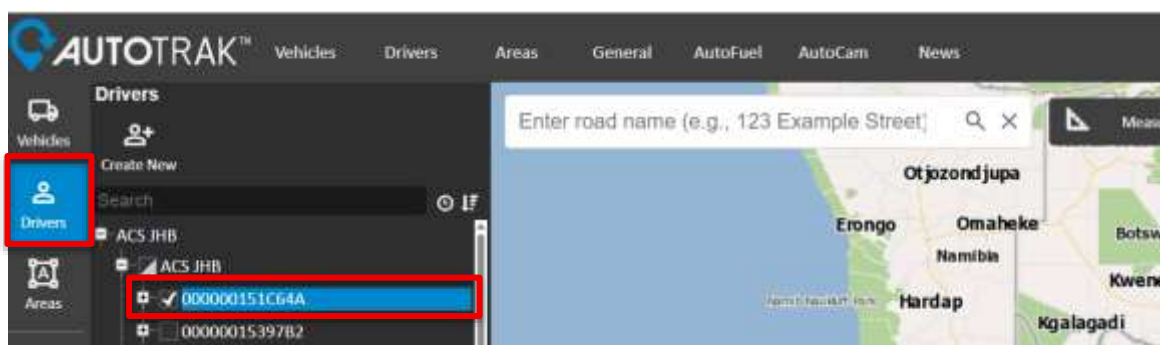
1.2.0   How to create a Medical Reminder on Autotrak's web software:

1.2.1   Log In:
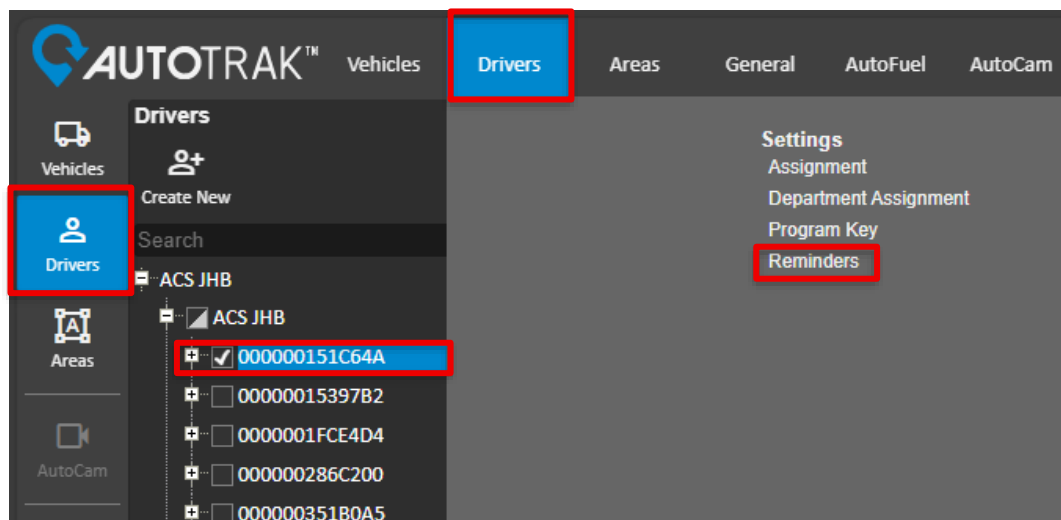Access Autotrak's web software using your user credentials.

1.2.2   Select a Driver:
From the **tree view**, navigate to the **Drivers** button and select the driver for whom you would like to create a medical reminder.
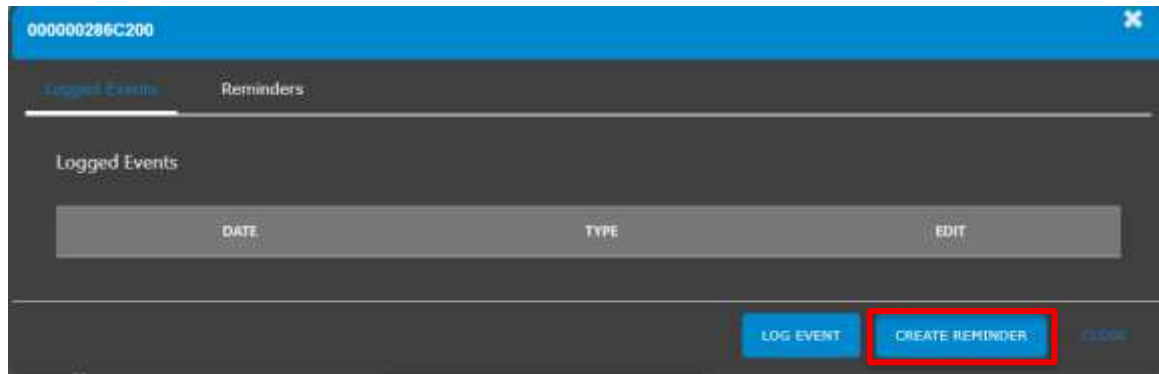

1.2.3   Access the Reminder Settings:
Once the driver is selected, navigate to the **menu bar**, click **Reminders listed underneath the settings category.**

1.2.4 Create the Reminder:
When the *Reminders* window appears, click **Create Reminder**.

1.2.5 Configure the Reminder:
A list of available reminder types will appear in the *Reminder History* box.
Select the **Medical Reminder** type within the box.
Specify the interval (in months) at which you wish to receive the medical reminder notifications.
Click **Save** in the *Reminder History* box to finalise your configuration.
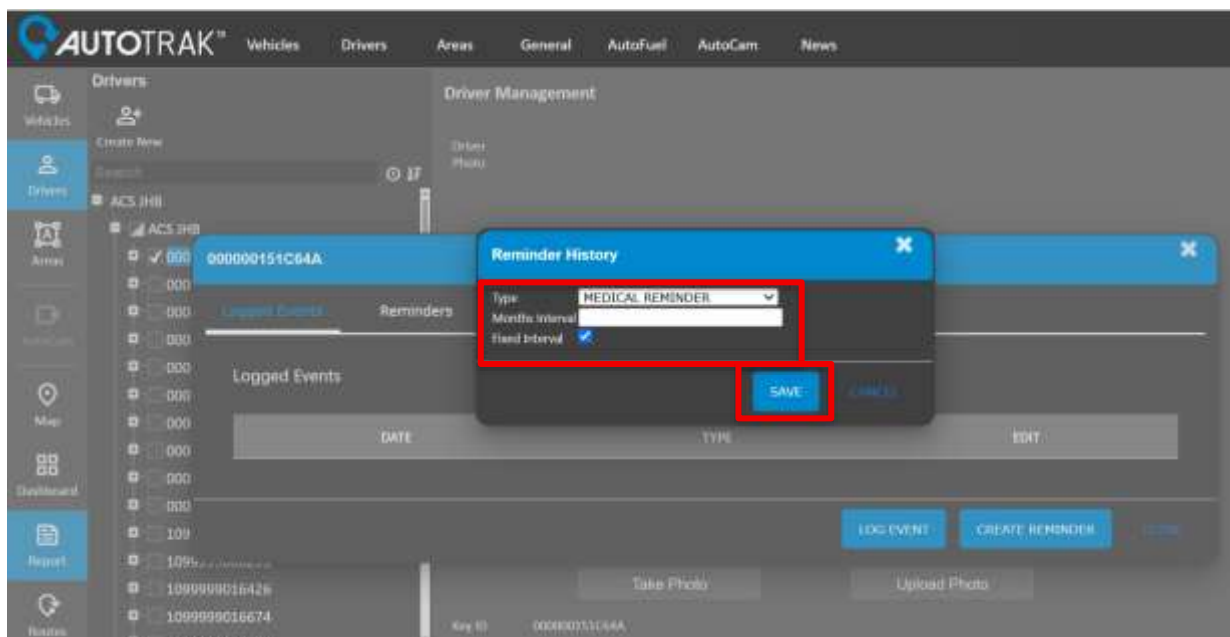
1.2.6 Select Notification Method:

Choose your preferred reminder notification method — **Email**, **Web (Dashboard)**, or **Mobile App**.

Once set, the Autotrak system will send reminders via your chosen communication channel.
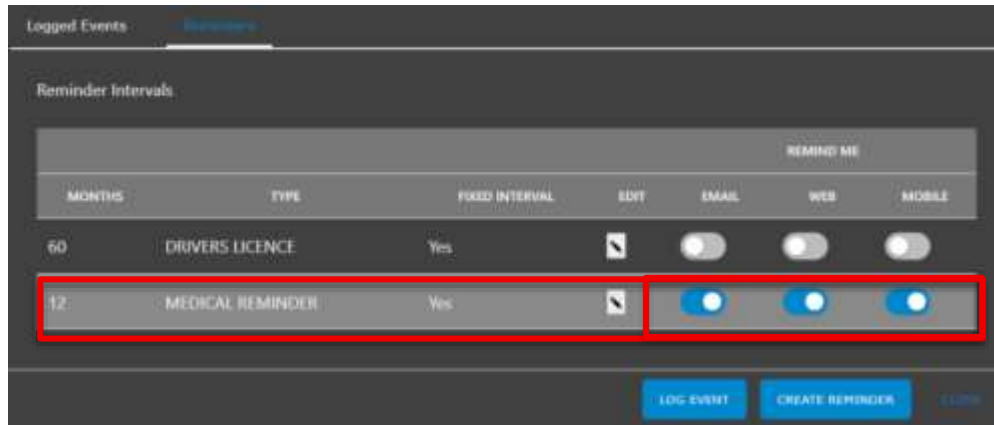
1.2.7 Editing an Existing Reminder:

Should you wish to update or modify any details, simply select the **Edit** button to make the necessary adjustments.

2.0 Print Exception Map Option:

The **Print Exception Map** feature allows customers to perform a detailed review and analysis of specific exception types.

This option becomes available only after a **Vehicle/Driver Exception Report** has been generated for the selected driver or vehicle.

### 2.1.0 How to utilise the Print Exception Map Option:

2.1.1 Generate the Report:
Start by generating the **Vehicle/Driver Exception Report** for your desired driver or vehicle.

2.1.2 View Exception Details:
After selecting the exception start time, you will be redirected to the **map view**, displaying the specific trip where the exception occurred.

Started	Exception Start	Exception Duration	Exception End	Type	Max Val	Exception Location	Driver Name
Sun, 26/10/2025							
10h31-10h47	10h30	00m40	10h39	START SPEEDING ROAD	76	Lemmer Road Speed Limit 60km/h	1099999060012
11h04-11h28	11h10	00m40	11h11	START SPEEDING ROAD	86	Lemmer Road Speed Limit 60km/h	1099999060012
11h04-11h28	11h14	01m00	11h15	START SPEEDING ROAD	86	17th Road Speed Limit 60km/h	1099999060012
Day Total		00h02m20					
Mon, 27/10/2025							
06h36-07h26	06h55	00m40	06h56	START SPEEDING ROAD	72	Location Road Speed Limit 60km/h	1099999060012
06h36-07h26	07h12	00m50	07h13	START SPEEDING ROAD	81	New Modder Road Speed Limit 60km/h	1099999060012
16h45-17h32	16h55	00m50	16h56	START SPEEDING ROAD	84	New Modder Road Speed Limit 60km/h	1099999060012
16h45-17h32	17h09	01m00	17h10	START SPEEDING ROAD	83	Van Rooyen Drive Speed Limit 60km/h	1099999060012
16h45-17h32	17h17	01m20	17h18	START SPEEDING ROAD	82	Lemmer Road Speed Limit 60km/h	1099999060012
16h45-17h32	17h21	00m50	17h22	START SPEEDING ROAD	84	17th Road Speed Limit 60km/h	1099999060012
Day Total		00h05m30					
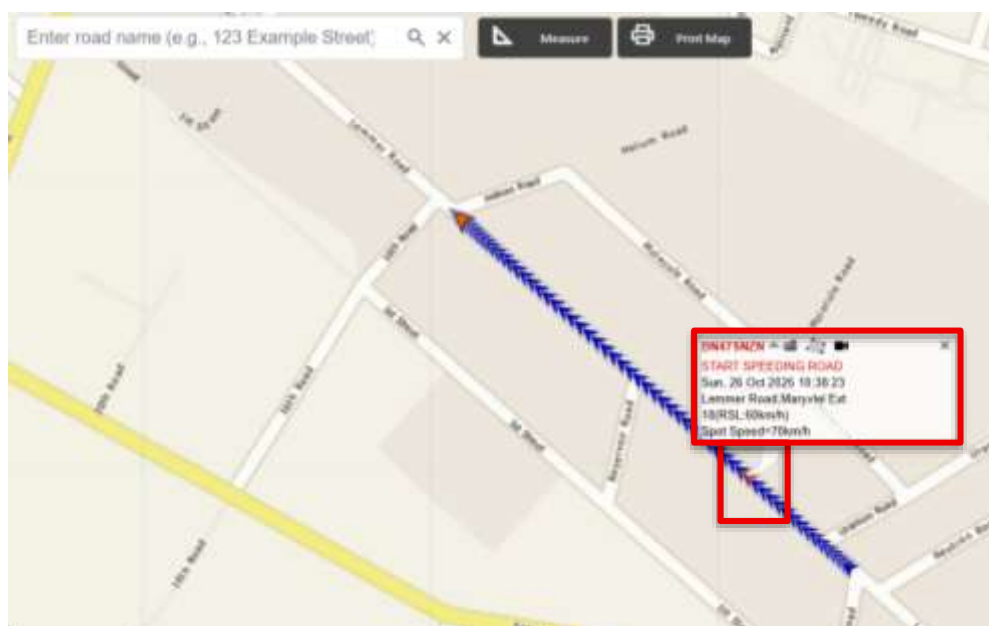
2.1.3 Print the Exception Map:

Ensure the **vehicle status icon** related to the exception is selected on the trip map.
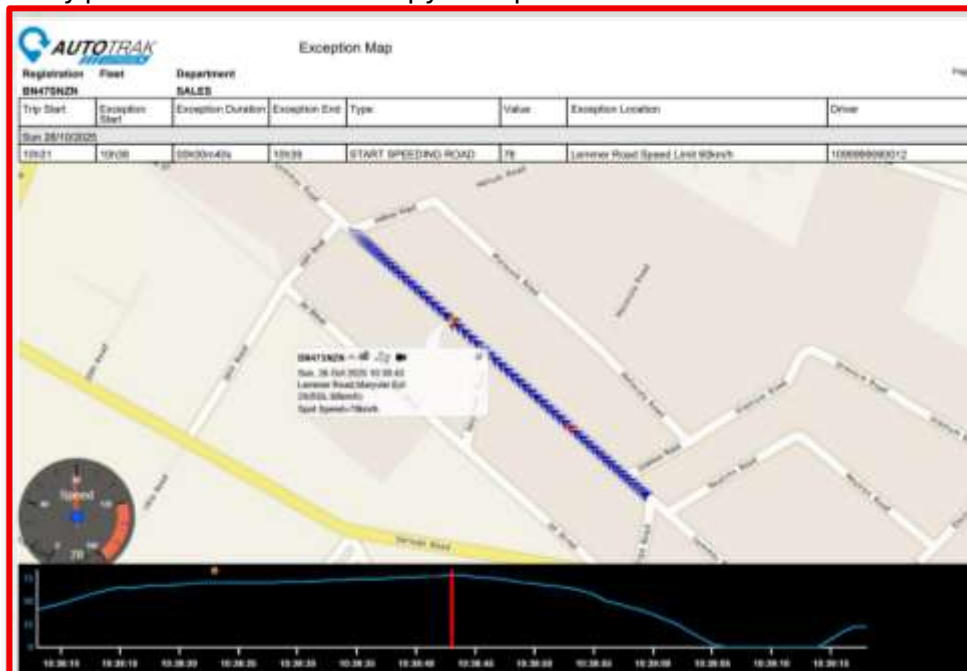
Click the **Print Map** button.
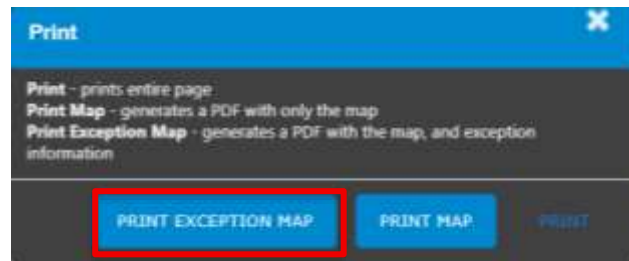
2.1.4 In the **Print** pop-up box, select **Print Exception Map**.

A printable version of the exception occurrence will automatically download to your PC for review.

You may print the file if a hard copy is required.

If the vehicle is equipped with **on-board cameras**, the **Print Exception Map** will include images captured at the **exact date and time** of the exception event from all cameras installed in that vehicle.

Thank you. Should you have any further queries, please email info@autotrak.co.za

Yours sincerely,
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