Autotrak Gauteng (Pty) Ltd
VAT Number: 4560199012
Business Registration Number: 2012/151700/07
Export/Import Code: 01243679
Company Address: Block C, The Brook, 2 Old Main Road,
Gillitts, 3610, Durban, KwaZulu-Natal, South Africa
Postal Address: P.O Box 608, Kloof, 3640, Durban, KwaZulu-Natal, South Africa
Website: www.autotrakinternational.com
E-mail: marketing@autotrakinternational.com

OFFICIAL PROMOTIONAL COMPETITION RULES

1. The Promoter
The promoter of this competition is Autotrak Gauteng (Pty) Ltd, 2012/151700/07.
2. Eligibility
2.1. The competition is open to all legal residents of South Africa who are 18 years or older.
2.2. Directors, members, partners, employees, agents, or consultants of the Promoter, or any person who directly or indirectly controls or is controlled by the Promoter, and their immediate family members, are strictly prohibited from entering this competition under Section 36 of the Consumer Protection Act.
3. How to Enter
3.1. To enter, participants must comment on the official competition Facebook post on why they would love a free tracking unit.
3.2. Entry is entirely free. Following the Facebook page or tagging friends is encouraged but is completely optional and will not influence the selection of the winner, in compliance with Meta's platform policies.
3.3. Only one entry per unique Facebook profile will be accepted.
4. The Prize
4.1. The prize pool consists of 5 (five) individual tracking devices in total. Each prize includes standard device installation and 12 consecutive months of standard tracking subscription services.
4.2. After the initial 12-month free period concludes, the winner is under no obligation to renew. Continued service after 12 months will be subject to a separate agreement between the winner and the service provider at standard market rates.
4.3. The prize is non-transferable, non-negotiable, and cannot be exchanged for cash or alternative goods.
4.4. The Prize includes the required electronic hardware, installed in the winner's selected suitable vehicle in accordance with Section 8.3, together with 12 months' access to Autotrak's Mobile App (iOS and Android) and the applicable features included in the standard Protect product offering.
5. Competition Period and Selection
5.1. The competition opens at **9:00 AM** on **Monday, 12 October 2026** and closes at **11:59 PM** on **Friday, 20 November 2026**. Any entries received after this time will be disqualified.
5.2. "Five unique winners will be selected at random via a single electronic draw from all valid, qualifying entries pooled together. Participants are limited to winning a maximum of 1 (one) prize."
5.3. In compliance with Section 36 of the Consumer Protection Act, the draw mechanism and winner selection will be independently audited, validated, and certified by an independent third party (accountant, attorney, or registered auditor).
6. Winner Notification
6.1. The winner will be announced publicly on the Promoter's official Facebook page within 7 business days of the closing date.
6.2. The winner will be contacted via Facebook Direct Message to arrange delivery and installation details. If a winner does not respond within 14 business days of the initial contact attempt, the Promoter reserves the right to draw an alternative winner under audited supervision.
7. General Platform Disclaimers
7.1. This competition is in no way sponsored, endorsed, administered by, or associated with Meta Platforms, Inc. (Facebook).
7.2. By entering, participants completely release Meta/Facebook from any liability associated with this promotion.
8. Installation
8.1. Autotrak will arrange installation of the hardware at the winner's preferred geographical location within South Africa. Autotrak will contact the winner directly to arrange a suitable date and time for the installation.
8.2. Depending on the geographical location selected by the winner, there may be a reasonable delay in scheduling the installation. Autotrak will endeavour to complete the installation within 21 (twenty-one) working days from the date on which the winner confirms their preferred geographical location for installation.
8.3. The hardware prize is compatible only with vehicles that have a 12V or 24V electrical
system. The winner is responsible for ensuring that the selected vehicle meets the requirement prior to installation
8.4. Autotrak will not be held responsible for any pre-existing mechanical, electrical, electronic or technical faults, or for any subsequent vehicle failure that is not directly caused by negligent or improper installation of the hardware.
8.5. Should any technical issues or unsuitable vehicle conditions be identified during installation, Autotrak reserves the right to postpone or decline installation until the relevant issue has been rectified.
8.6. The prize hardware will be installed by Autotrak's authorised in-house technical personnel in accordance with Autotrak's approved installation procedures and applicable industry standards.
9. General Disclaimer and Indemnity
9.1. Autotrak maintains public liability insurance in respect of its operations and technical installation activities.
9.2. To the extent permitted by law, the winner indemnifies Autotrak against claims arising from pre-existing vehicle conditions or mechanical, electrical or technical failures not directly attributable to Autotrak's installation.
9.3. Winners will be required to sign Autotrak's standard customer agreement and accept the applicable Conditions of Sale upon acceptance of their prize.
9.4. No service charges will apply to the winner during the 12-month prize period.