Autotrak (MU) Tracking Services Ltd
VAT Number: 28257883
Business Registration Number: C24208020
Company Physical & Postal Address: 9A & 9B, Cascavelle Business Park, Petite Rivière Road, Cascavelle, 90522, Republic of Mauritius
Website: www.autotrak-mu.com
Tel: +230 5480 3634/ +230 5935 3068
E-Mail: sales@autotrak-mu.com

OFFICIAL PROMOTIONAL COMPETITION RULES

1. The Promoter
The promoter of this competition is Autotrak (MU) Tracking Services Ltd, C24208020 (BRN)
2. Eligibility
2.1. The competition is open to all legal and permanent residents of Mauritius who are 18 years or older.
3. How to Enter
3.1. To enter, participants must like the page and comment on the official competition Facebook post with the vehicle they would install the hardware on.
3.2. Entry is entirely free. Tagging friends and sharing the post is encouraged but is completely optional and will not influence the selection of the winner, in compliance with Meta's platform policies.
3.3. Only one entry per unique Facebook profile will be accepted.
4. The Prize
4.1. The prize pool consists of 2 (two) individual Autotrak Approve tracking devices in total. Each prize includes standard device installation and 12 consecutive months of standard tracking subscription services.
4.2. After the initial 12-month free period concludes, the winner is under no obligation to renew. Continued service after 12 months will be subject to a separate agreement between the winner and the service provider at standard market rates.
4.3. The prize is non-transferable, non-negotiable, and cannot be exchanged for cash or alternative goods.
4.4. The Prize includes the required electronic hardware, installed in the winner's selected suitable vehicle in accordance with Section 8.3, together with 12 months' access to Autotrak's Mobile App (iOS and Android) and the applicable features included in the standard Protect product offering.
5. Competition Period and Selection
5.1. The competition opens at **9:00 AM** on **Monday, 12 October 2026** and closes at **11:59 PM** on **Friday, 20 November 2026**. Any entries received after this time will be disqualified.
5.2. Two unique winners will be selected at random via a single electronic draw from all valid, qualifying entries pooled together. Participants are limited to winning a maximum of 1 (one) prize.
6. **Winner Notification**
6.1. The winner will be announced publicly on the Promoter's official Facebook page within 7 business days of the closing date.
6.2. The winner will be contacted via Facebook Direct Message to arrange delivery and installation details. If a winner does not respond within 14 business days of the initial contact attempt, the Promoter reserves the right to draw an alternative winner.
6.3. The winner will be drawn at random from all valid comment entries using an independent random comment selector tool. The winner will be announced on our official page.
7. General Platform Disclaimers
7.1. This competition is in no way sponsored, endorsed, administered by, or associated with Meta Platforms, Inc. (Facebook).
7.2. By entering, participants completely release Meta/Facebook from any liability associated with this promotion.
8. Installation
8.1. Autotrak will arrange installation of the hardware at the winner's preferred geographical location within Mauritius. Autotrak will contact the winner directly to arrange a suitable date and time for the installation.
8.2. Depending on the geographical location selected by the winner, there may be a reasonable delay in scheduling the installation. Autotrak will endeavour to complete the installation within 21 (twenty-one) working days from the date on which the winner confirms their preferred geographical location for installation.
8.3. The hardware prize is compatible only with vehicles that have a 12V or 24V electrical system. The winner is responsible for ensuring that the selected vehicle meets the requirement prior to installation.
8.4. Autotrak will not be held responsible for any pre-existing mechanical, electrical, electronic, or technical faults, or for any subsequent vehicle failure that is not directly caused by negligent or improper installation of the hardware.
8.5. Should any technical issues or unsuitable vehicle conditions be identified during installation, Autotrak reserves the right to postpone or decline installation until the relevant issue has been rectified.
8.6. The prize hardware will be installed by Autotrak's authorised in-house technical personnel in accordance with Autotrak's approved installation procedures and applicable industry standards.

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9. **Privacy**
9.1. Personal data collected from the winner will only be used to facilitate prize delivery/installation in compliance with the Mauritius Data Protection Act.

10. General Disclaimer and Indemnity
10.1. Autotrak maintains public liability insurance in respect of its operations and technical installation activities.
10.2. To the extent permitted by law, the winner indemnifies Autotrak against claims arising from pre-existing vehicle conditions or mechanical, electrical or technical failures not directly attributable to Autotrak's installation.
10.3. Winners will be required to sign Autotrak's standard customer agreement and accept the applicable Conditions of Sale upon acceptance of their prize.
10.4. No service charges will apply to the winner during the 12-month prize period.